# Feature Name get messages from Guests and Manager

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 6.2.32 | | | |
| **Use Case Name:** | get messages from Guests and Manager | | | |
| **Created By:** | Gunardi Saputra | | **Last Updated By:** |  |
| **Date Created:** | 2018-09-20 | | **Last Revision Date:** |  |
| **Actors:** | | Primary: Manager | | |
| **Description:** | | Manager can get messages from Guests and staff so that I can build good communication | | |
| **Trigger:** | | Manager wants to communicate better with Guests and staff. | | |
| **Preconditions:** | | 1. Manager already log in 2. Choose message | | |
| **Postconditions:** | | 1. Manager can see the latest messages | | |
| **Normal Flow:** | | 1. Manager choose message menu | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | n/a | | |
| **Exceptions:** | | n/a | | |
| **Includes:** | | n/a | | |
| **Frequency of Use:** | | 50 per day | | |
| **Special Requirements:** | | n/a | | |
| **Assumptions:** | | Manager understand English and follow the message instruction. | | |
| **Notes and Issues:** | | n/a | | |